## **Technical Training for Non-Technical People**

This program is for anyone in the industry who wishes to know more about how it all works. It is an opportunity to get all your technical questions about our fuel and the heating systems that turn it into efficient home comfort answered.

## **Topics include:**

- The history of the industry,
- Where oil comes from
- The politics of petroleum, refining, and distribution,
- The advantages of low sulfur Bioheat
- How an oil burner works
- The control systems
- The oil tank
- Furnaces, boilers, water heaters
- Heating systems
- The science behind the advantages of Oilheat featured in the new NORA Marketing Campaign- *Today's Oilheat is Better Than Ever*.

This seminar is intended for anyone in the Oilheat industry except the most experienced technicians.