

# **NORA Silver Certification**

## **Review and test**

**This full day session includes a comprehensive review of the NORA Oilheat Technicians Manual to prepare attendees for the certification exam.**

**Topics include:**

- **Heating oil & its properties**
- **Oil tanks and piping**
- **Fuel units and oil valves**
- **Nozzles and combustion chambers**
- **Draft and venting**
- **Combustion**
- **Basic electricity**
- **Ignition systems**
- **Motors**
- **Primary controls**
- **Limit controls & thermostats**
- **Heating systems**
- **Preventative maintenance**
- **Service procedures**
- **Energy conservation**
- **Customer service**

**Attendees take the NORA Silver certification exam at the conclusion of the review.**

**For more information on the NORA Silver certification program please visit:**

**[www.noraweb.org/nora-technician-certification-program/](http://www.noraweb.org/nora-technician-certification-program/)**